

# JOHN DEERE GS2/GS3

Low Volume System for Integration into the John Deere GS2 & GS3

REFERENCE MANUAL



NOTE: This is only a guide! Please consult your John Deere dealer for detailed instructions or troubleshooting!

Precision Liquid Fertilizer Solutions age Cel 877-218-1981 www.agxcel.com where precision meets the soil...

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# **Important Information**

The AgXcel Synergist<sup>®</sup> system is designed for low volume distribution of NutriSphere-N NH3 at a rate of 32 oz/acre. Higher rates are possible.

# Note on ounces per acre

On the John Deere Greenstar console display, the flow meter will be calibrated to measure this product in *ounces*, not gallons. The display is programmed to show measurements in gallons, so be aware the numbers shown for this product will actually be in *ounces*.

Ounces per acre means a very small amount of liquid is being distributed. At 6 mph on 30" spacing, 32 oz/ acre means that each row is doing just under 1 oz/min. On a 12 row implement the total amount being distributed is less than 12 oz/min. AgXcel's Synergist system has been engineered to distribute this flow evenly and accurately.

# **AgXcel's Low Flow Magnetic Flow Meter**

AgXcel's Synergist system uses an electromagnetic flow meter that is designed to accurately measure flow on to 10 oz/min. With no moving parts this flowmeter proves to be reliable, accurate, durable, and long lasting.

# **Dual Micro tube Solution**

AgXcel's Synergist system uses our Dual Micro tube Solution. Micro tubing eliminates the need for an orifice. By using a micro tube with an opening 4 to 5 times larger than an orifice, the risks of plugging are greatly reduced.

By using a Dual Micro tube Solution (two micro tubes), the system will be able to handle a variety of rates and speeds. As well as handling a wide range of temperature changes that would affect the viscosity of the product.

# **Floating Ball Manifold**

Each row will be evenly distributed through a visual flow indicator with one or two floating balls. While providing a good indication of the flow to each row, they do not indicate the exact flow. AgXcel recommends doing a catch test on each row to verify it's distribution.

# **Field Kit**

The Synergist system has an optional field kit available (see pg. 25 for details) containing key replacement parts for your system to reduce equipment downtime.

# **Product and Rinse Tank**

The Synergist comes with a 55 or 110 gallon product tank and 3 gallon rinse tank. The rinse tank can be filled with RV anti-freeze to allow the system to be flushed when not in use for a period of time, thus protecting the system from freezing after rinsing.

# **AgXcel's Micro Control Valves**

Implements that are 60' or wider can be split into 2 sections to allow section control. Standard single section setups are equipped with AgXcel's Micro Control Valve on each floating ball manifold. This allows the system pump to continuously run when application stops at the end of the field to allow for a quicker return to the target rate when application resumes. A two section system will have the same Micro Control Valves but can be configured for two sections.



(Read Instructions Completely Before Beginning Installation)

Thank you for purchasing an AgXcel Precision Liquid Fertilizer Application System (FAS) for your liquid placement requirements. The AgXcel FAS system can be integrated into the following OEM controllers:

- Ag Leader
- John Deere Green Star
- Trimble
- Raven
- Top Con
- Outback

This integration into these displays will require each of the OEM's Liquid Control Module which will need to be purchased from your local OEM dealer. The rate controller will provide the data required to manage the speed of the AgXcel electric pump(s) based on the flow response of the flow meter and the vehicle speed. The FAS system is also capable of managing section controls, also referred to as swath control, to minimize overlap areas with optional section control valves.

# **INITIAL INSTALLATION STEPS**

This guide contains information and settings for AgXcel's Synergist system for NutriSphere-N NH3. Changes to components or configuration settings can be made to improve operation of the system.

Below are some basic installation steps.

- Have your control module and display in the cab connected and set up by your display dealer. To apply
  anhydrous ammonia and NutriSphere-N NH3 you will need 2 rate control modules. One for the anhydrous ammonia and one for NutriSphere-N NH3, when using an Agxcel Integration kit. However, when
  using with the AgXcel AutoX Compact Plus, you only need 1 rate controller to control the NH3.
- Open and layout AgXcel's Synergist and any components and familiarize yourself with system. See the overview example for installation ideas.
- Mount the AgXcel Synergist system on your equipment.
- Install and mount any floating ball manifolds, plumbing, and check valves to each row delivery unit.
- Attach any integration harnesses.
- Apply settings that you find in this guide to your controller.
- Fill system with water and conduct flow and operation tests.
- Winterize the system with RV anti-freeze if freezing temperatures are expected.

# **AgXcel's Micro Control Valve**



AgXcel's micro control valves are designed to eliminate the need for large sectional valves. The small compact design makes them ideal for controlling flow through the manifolds.

Implements that are 60 ft and wider may be set up with 2 control valves, therefore half of the applicator can be shut off. These systems are setup similar to a single section setup. However, Section 1 of the boom harness will connect to one valve and Section 2 will connect to the other valve.

Please note, implements that are less than 60 feet wide need to be setup as one section on order to prevent range dropping below flow meter capabilities at lower speeds.

GX40 PRO STOP COMPLETE REPLACEMENT BODY PN# 709



AgXcel's micro control valve (MCV) includes an indicator light. The red light shows voltage/power being supplied to the valve. It will turn Green when receiving a signal to open/close.

# **Pump Priming and Bleeder Valve**



A bleeder valve is included on every AgXcel system. Every row has a check valve. These valves do not let air escape from the system unless it is pressurized. 12 volt electric pump are not good air compressors, so pumps can struggle to prime due to air trapped on the outlet side of the pump.

The bleeder valve is a small 1/4" valve that, when opened, lets air escape from the pump outlet at zero pressure. Open this valve until liquid comes out and then close the valve.

**Bleeder Valve** 



# AgXcel's Mag Flow Meter 0.08 - 1.6 GPM

AgXcel's Magnetic Flow Meters are superior to turbine flow meters in two ways. Magnetic flow meters have no moving parts. This eliminates any wear items or any potential for contaminants to jam a spinning turbine.

In addition, magnetic flow meters detect flow by electrically measuring the velocity of the liquid which make them independent of viscosity or density of the liquid measured. While extremely accurate when using the indicated calibration number, AgXcel strongly recommends performing a catch test to verify the system is properly installed and configured.

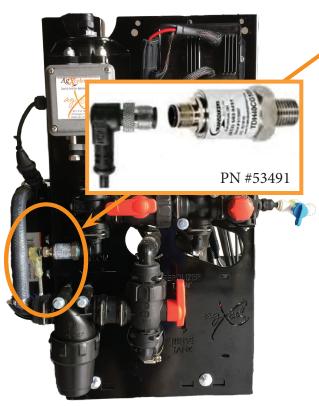
The flow meter included with your Synergist system is rated down to 10 oz/min, but will accurately measure flow down to 8 oz/min. Anything below 8 oz and the flow meter may not give a continuous pulse output.



*Caution: Before welding on the implement, disconnect the flow meter or damage to the flow meter electronics may occur.* 



Do not power wash the flow meter. High pressure spray directed at the back edge of the face plate or at the wire connector may allow water into the flow meter electronics.



# **Pressure Sensor**

The GX40 Synergist comes equipped with a 100 psi pressure sensor to work with your controller. The sensor for the rate controller is a 3-wire type sensor. The Sensor has a 1/4" MPT fitting.

Your display will show the system pressure on the in cab screen. *The pressure reading is only for informational purposes and is not used in the flow control process.* Flow control uses the flowmeter feedback only.

The pressure sensor is very helpful to optimize system performance and troubleshoot any issues.

The pressure transducer is factory calibrated and will display a very accurate pressure reading on your display. No manual gauge is required. However, the Synergist will have a visual gauge for quick reference when standing near the system and not in cab to see controller display.

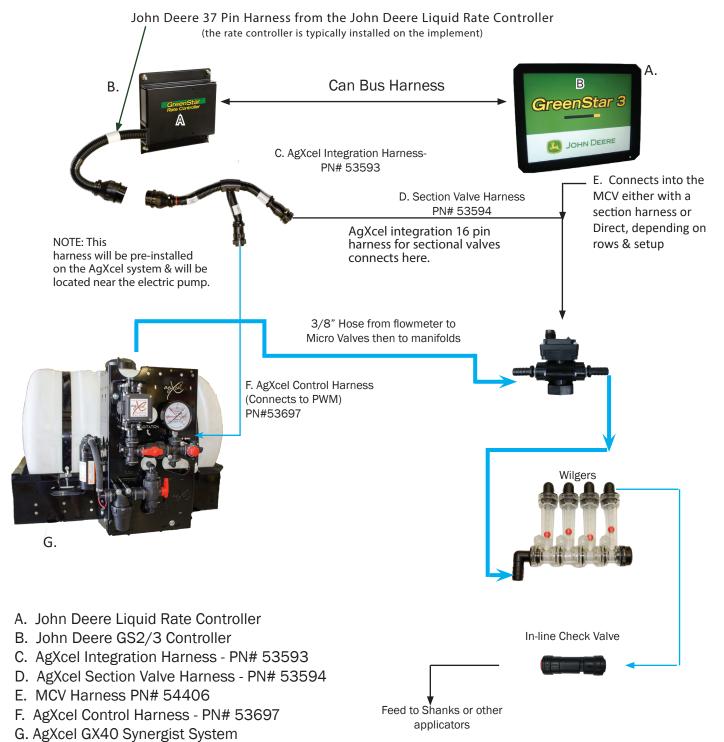
When attaching connector to pressure sensor, make sure pins are aligned so they are not bent.

# AGXCEL INTEGRATION INTO THE JOHN DEERE GREEN STAR

(Read Instructions Completely before Beginning Installation)

# **RATE CONTROLLER**

AgXcel Precision Fertilizer Application Systems (FAS) are designed to integrate into various OEM controllers. This installation guide will assist in the controller configuration settings for the in-cab monitor. The integration process begins with the users purchase and installation of the corresponding OEM's Liquid Rate Control Module (must be purchased through your John Deere dealership), The picture below displays the John Deere Rate Controller with the AgXcel integration harnesses. Each John Deere Rate Controller can control one product. Therefore, if you were applying two liquid fertilizers on your planter, you will need three rate controllers, one for seed and two for liquid fertilizer. The harness coming out of the John Deere rate controller is a 37 pin amp connector that will be connected to the AgXcel 37 pin amp connector extending from the AgXcel GX system.



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# **AGXCEL INTEGRATION INTO THE JOHN DEERE GREEN STAR**

(Read Instructions Completely before Beginning Installation)

# John Deere Rate Controller Setup

Your system will need one Rate Controller to control the anhydrous ammonia and a separate Rate Controller to control the NutriSphere-N NH3.

To access the GS2/GS3 Rate Controller Functions, push this softkey. If this button is not

present the Rate Controller is not communicating with the GS2/ GS3 display. See your John Deere operators manual or your

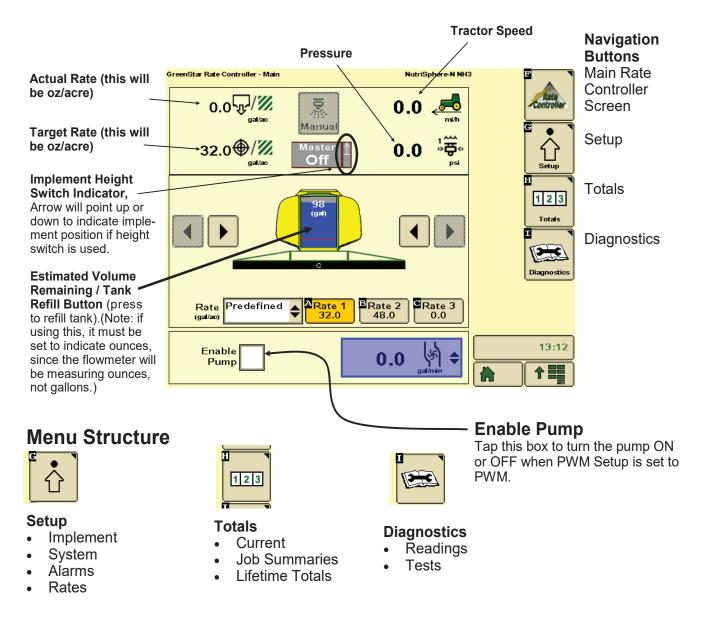
John Deere dealer for assistance.

This button will take you to the Main Rate Controller Screen \_ below.

Note: When applying NutriSphere NH3, the flowmeter will be set to measure ounces. All screens that say gallons will actually be showing ounces, not gallons.



# Main Rate Controller Screen



Revised09.2018R1

(Read Instructions Completely before Beginning Installation)

# **Setup - Implement**

Here you will enter the **type**, **name**, **total width** and **section width** for the implement you will be using for this operation.

GreenStar Rate Controller - Setup NutriSphere-N NH3	F
Implement System Alarms Rates	Controller
Implement	G
Liquid Fert. Tool	<mark>(</mark> 「 슈   】
NutriSphere-N NH3	Setup
New Rename Remove Disable This GRC	123 Totals
Implement Width 30.00 Setup (ff) Sections	
30.00	Diagnostics
	Configure
Height 🚺 Do Not Share 🔺	
switch	

# Implement Type, Name & Width

- 1. Choose Implement Type "Liquid Fert Tool"
- 2. Enter a **Name** for the Implement where "NutriSphere-N NH3" is shown above.
- 3. Enter your implement width in feet.
- 4. Push **Setup Sections** button if dividing the implement into sections. (When applying NutriSphere-N NH3, if the implement is less than 60' wide, it will be set up with one section. Implements 60' wide or wider may be set up with either 1 or 2 sections.)
- 5. Set up the width of each section on the new screen that pops up.

#### **Height Switch**

If using a height switch on your implement, check the box at the bottom of this screen. You must then choose one of the choices below.

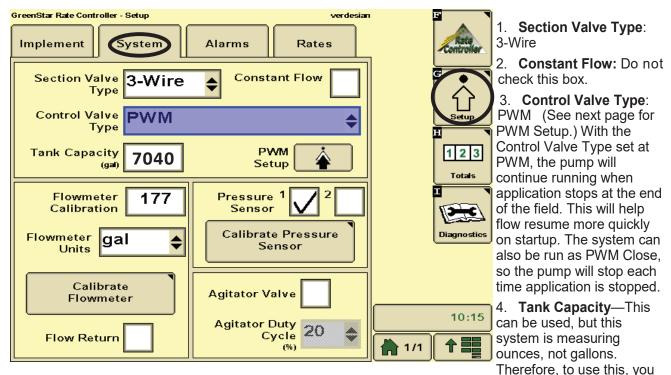


# **AGXCEL INTEGRATION INTO THE JOHN DEERE GREEN STAR**

(Read Instructions Completely before Beginning Installation)

# Setup - System

System Setup is where you will input settings into the John Deere Rate Controller so that it will properly communicate with AgXcel's system components.



must multiply tank capacity by 128 oz/gal and enter that number here. Tank Capacity and Amount Remaining in tank will show in ounces, not gallons.(7040 = 55 gal x 128 oz/gal)

- 5. Flowmeter Calibration: 177 (Flowmeter counts 22,710 pulses per gallon. We will set it to count in ounces (although the screens will still say gallons). (22710 / 128 = 177 pulses/oz)
- 4. Flowmeter Units: gal (Even though we will be measuring ounces, we must set gallons, not fluid ounces, here to make the system think we are measuring gallons. On the John Deere controller, rates may only be set in gal/acre. 32 oz/acre is 0.25 gal/acre, but the system will not allow 2 numbers after the decimal on the rate. We will later enter the rate as 32, which will be oz/ac, even though the screen will say gal/ac)
- 5. Flow Return: Not checked.
- 6. **Pressure Sensor**: Check #1. See next page for instructions to calibrate pressure sensor.
- 7. Agitator Valve: NOT Checked
- 8. See next page for instructions on "PWM Setup" & "Calibrate Pressure Sensor"

(Read Instructions Completely before Beginning Installation)

# Setup - System (continued)

# **PWM Setup**

From System Setup screen, push "PWM Setup" to open this screen.

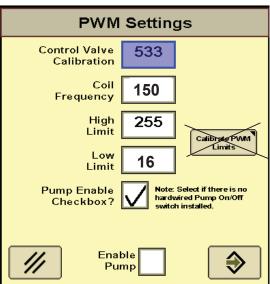
1. Control Valve Calibration: 533

The John Deere Rate Controller Control Valve Calibration can be changed to optimize performance on your specific equipment. The 4 digit number is formatted XXYZ. Increase XX to make the system respond quicker. If set too high, the actual rate will oscillate around the target. Y is the output deadband. Y adjusts overshoot when controlling to a speed change. If the system overshoots the target, increase this number. Z is the control deadband. Setting this at 3 means the controller will allow a 3% deviation from Target Rate before attempting to correct. If this is too low, the controller may be constantly adjusting and actually get further away from the target. Read your JD Rate Controller Operators Manual for more information.

- 2. Coil Frequency: 150
- 3. High Limit: 255
- 4. Low Limit: 16
- 5. Check the Pump Enable Checkbox box.

The "Calibrate PWM Limits" button is not necessary after you enter the numbers above. Agxcel recommends you NOT use that procedure, and use the settings shown here for optimum performance.

Push the lower right button to return to the System Setup screen.

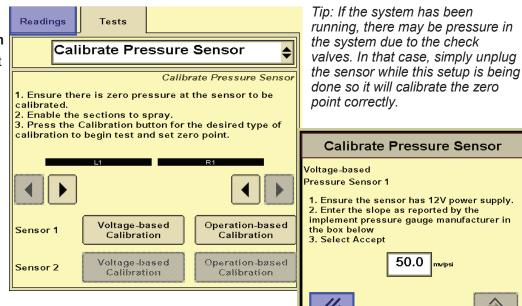


# Calibrate Pressure Sensor

From System Setup screen, push "Calibrate Pressure Sensor" to open this screen.

- 1. Select Voltagebased Calibration
- 2. On the screen that opens up, enter 50.0 mv/psi.

3. Push the lower right button to return to the System Setup screen.



Tube

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 $\bigcirc$ 

50.0

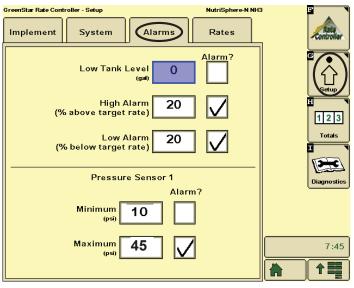
mv/osi

(Read Instructions Completely before Beginning Installation)

# Setup - Alarms

Customize your alarms and settings on this page.

- 1. Low Tank Level can be used by the customer if they desire, but is not required. *Reminder: Tank Level for NutriSphere-N NH3 will be in ounces, not gallons.*
- 2. **High and Low Alarm**: 20% is the John Deere default and Agxcel recommended setting. Agxcel recommends these alarms be enabled (checkmark in the box).
- 3. **Minimum Pressure**: 10 psi is a safe minimum pressure to ensure all check valves are fully opening and equal flow will go to every row. Agxcel recommends turning this alarm off as each time the system turns on & off it will activate, being a nuisance.
- 4. Maximum Pressure: 45 psi is the recommended setting. If pressure is over 45 psi, consider changing to a larger tube. In cold weather and at high speeds the pressure will run higher. There is not a problem in running at 50-55 PSI. If this will be long-term operating conditions, consider a larger diameter tube or making the current tube shorter. Turn this alarm on so you are warned when system pressure increases for some reason (cold morning operation may trigger this alarm). The pump has a built-in bypass which opens at 60 PSI.



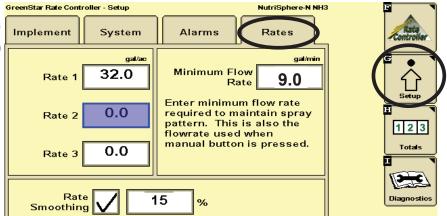
# **Setup - Rates**

Enter your desired application rate(s) here.

- 1. Enter up to 3 rates (set this in oz/acre, even though it will say gal/acre. The flowmeter will be measuring ounces, not gallons.)
- 2. Check the **Rate Smoothing** and set at **15%**. Any system will have minor rate fluctuations going across the field. The Rate Smoothing feature on the John Deere controller allows these normal variations to occur without showing on the display. With the Rate Smoothing set at 15% the system should show that it is locked onto the Target Rate most of the time. (Due to the extremely low flow volume of this system, even small variations in pump output or flowmeter pulses can appear to be large fluctuations in application rates. Repeated catch tests by Agxcel have shown that even when the rate shown on the screen appears to be varying, the output to the rows is still very smooth and very

accurate. Row-to-row variation and total output variance have consistently been less than 2%.)

3. Set the **minimum flow rate** at **9.0** (this will be oz/min, even though it says gal/min).



# **AGXCEL INTEGRATION INTO THE JOHN DEERE GREEN STAR**

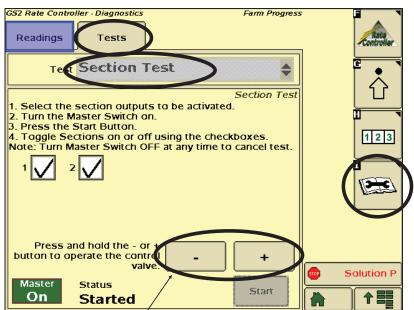
(Read Instructions Completely before Beginning Installation)

# **Initial Operation Instructions - Step 1**

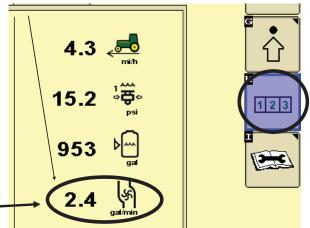
# <u>Agxcel highly recommends you perform these exact</u> steps with water to verify system is correctly installed

**and ready for field use.** Note: System pressure will be much lower with water than it will be with the NutriSphere product.

- 1. Go to the **Section Test** (Diagnostics, Tests, Section Test). Section Test essentially functions like a MANUAL mode where you have direct control of pump and valves.
- 2. Turn the Master switch on and press START.
- 3. Test section valves by checking and unchecking boxes. Check boxes to open all valves.
- 4. Push the "+" button and hold it. Electric pump should begin running. (It takes lots of
- individual taps of this button to cause a visible effect).
- 5. Is water being pumped? If system is not primed, open the priming air bleed valve. This will allow air to be expelled and the pump to prime.
- 6. With pump running and water flowing, push "1,2,3" button. Look at flow in GPM. Is there a reading there? If not, is the system primed with water flowing to every row? If water is flowing, but no reading, check flowmeter calibration and wiring harness connections.
- Push wrench button, now push the "-" button. Go back to the "1,2,3" screen. Did the flow in GPM decrease?
- 8. Make sure the GS2/GS3 flow readout in GPM can be increased and decreased with the plus & minus buttons.



Go to Step 2 on the next page when you can increase and decrease the GPM reading using the + and - buttons.





The Section Test is the first and most basic test to make sure that the system is set up and hooked up correctly. This test verifies that you can run the pump and control the speed of the pump

*If there is a problem with the operation of the system, start with the section test.* 

On the Synergist system, screens that say gal/min are actually showing oz/min

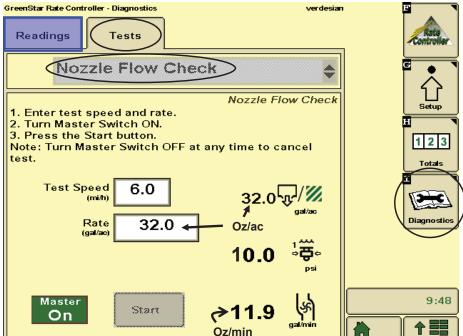


# **AGXCEL INTEGRATION INTO THE JOHN DEERE GREEN STAR**

(Read Instructions Completely before Beginning Installation)

# **Initial Operation Instructions - Step 2**

- 1. Go to the **Nozzle Flow Check** (Diagnostics, Tests, Nozzle Flow Check). This test will operate the system as if it were running in the field at a speed and application rate you enter. (*Note: When testing with water, the system will operate much differently than it will with the actual product. It will take much higher rates with water to build pressure and it may not lock on to rate as well.)*
- Test Speed: Enter your typical field operating speed.
- Rate: Enter your typical application rate. (32 oz/ac. Ignore gal/ac)
- 4. Turn the Master switch on and press START.
- Pump will turn on and begin applying the entered rate.
- 6. Observe the system. Are the flow and pressure on the screen stable and reasonable? Is the flow reasonable and equal from each application point?
- 7. Repeat this test at minimum and maximum values for both Test Speed and Rate. Remember heavier, thicker products such as NutriSphere will have



higher pressures at a given flow than water.

8. You can use this procedure with product (instead of water) to verify your minimum pressure is at least 10 psi (to ensure all check valves open). Also check the maximum speed and rate to make sure pressure is under 50 psi.

# TROUBLESHOOTING

(Read Instructions Completely before Beginning Installation)

# **EPD LED Signals**

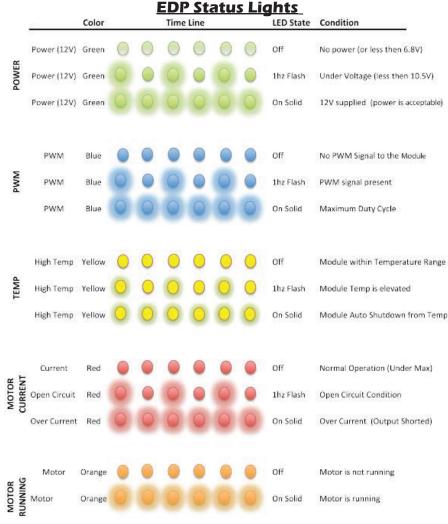
AgXcel has 2 styles for EPD's. One of the models has three lights and the other model has five lights. Ensure that you are looking at the correct diagram to confirm the signals you are receiving.

The status LED on the PWM is a good indicator to determine if there's a problem with the system. It is especially helpful if you are calling in for tech support.



LED STATUS INI	DICATOR CODES EDP Status Light	<u>nts</u>
Light on steady	☆>	Unit is turned on and operating normally
Steady Flashing	******	Unit in HOLD. Check Run/Hold jumper or remote switch for correct operation.
1 Flash/pause	$\dot{\mathcal{X}} \bullet \dot{\mathcal{X}} \bullet \dot{\mathcal{X}} \bullet \dot{\mathcal{X}} \bullet \dot{\mathcal{X}}$	Open circuit detected. Check motor connections for open.
2 Flashes/pause	$\dot{\nabla}\dot{\nabla} \bullet \dot{\nabla} \dot{\nabla} \bullet \dot{\nabla} \dot{\nabla} \bullet \dot{\nabla} \dot{\nabla} \bullet \dot{\nabla} \dot{\nabla} \dot{\nabla} \dot{\nabla} \dot{\nabla} \dot{\nabla} \dot{\nabla} \dot{\nabla}$	Output short circuit detected. Check motor wiring.
3 Flashes/pause	$\dot{\nabla}$ $\dot{\nabla}$ $\dot{\nabla}$ $\bullet$ $\dot{\nabla}$ $\dot{\nabla}$ $\dot{\nabla}$ $\bullet$ $\dot{\nabla}$ $\dot{\nabla}$ $\bullet$	Over-current condition. Check total load.
4 Flashes/pause	****	Input Power fault. Check input power wiring.
5 Flashes/pause		Input frequency out of range.

NOTE: Cycle power with the controller ON/OFF switch to clear a fault code





The PWM's take 12 volts for power and will send that voltage to the pumps to kick on and off. If the pumps are not turning on, then your PWM might not be getting 12 volts or your pumps might have gone bad.

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(Read Instructions Completely before Beginning Installation)

# Pumps run for a few seconds then turn off

This symptom is due to the pumps drawing more current than the 40 amp limit of the EPD.

- 1. Unplug the EPD connector going to the battery for 2-3 seconds. Removing power from the EPD resets it.
- 2. Go to Diagnostics, Section Test to investigate this issue.
- **3.** In Section Test, hold down "+" button for a few seconds. A single tap of this button produces a very small change in signal to the valve, so you must hold it.
- 4. Increase the flow slowly, checking the "1,2,3" screen to see you flow in GPM. Find the approximate flow where the EPD kicks out. If this is below the flow you need you will need to reduce system pressure by:

To Pumps

- Looking for any unintended restrictions or plugged rows
- Increase orifice size
- Reduce ground speed
- Reduce application rate

# Electric pumps will not turn on

# Connect pumps directly to battery

- Find the EPD (electric pump driver) shown at right. Connect the two connectors (highlighted green, shown on the right) to each other. This will bypass the module and supply 12 volts directly to pumps.
- Do the pumps run? If not, check the 40 amp fuse on the EPD harness that is connected to the tractor battery. Inspect harnesses and connections. Make sure wire colors match up. (white/white, black/black)
- 3. If using a dual pump system, test each pump by plugging one pump at a time directly to the battery.

# Inspect connections for burned out connectors.

Inspect all connections for bent or burned out leads. Constantly running the system at a high pressure or getting more than the required voltage (12v) can result in burned out connections causing the system to not work properly.



**PWM Signal** 

Power from

Batterv

# **IMPLEMENT SWITCH**

(Read Instructions Completely before Beginning Installation)

# **GXIMPLEMENTSWITCH KIT**

PN# 53824

# PN# 53982 (2 PIN/JD STYLE)

# **KIT INCLUDES:**

- 1- 15FT Extension (John Deere or 3pin connector)
- 1- Implement Switch with15FT Lead
- 1- Magnet Mount

# **IMPLEMENT SWITCH KIT:**

- 1. Run/Hold optional connections (If not using be sure to use provided loop to close circuit)
  - For use with a N.O. (normally open) whisker switch, remove the dummy plug and connect to your run/hold switch wires. A smaller gauge wire (18 AWG minimum) may be used for this low current circuit.
  - For use with a hall-effect sensor, remove the dummy plug and attach the plug from your sensor.

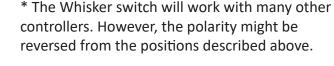


Illustration shown has a 3pin connector.

# **HOW IT WORKS:**

Place the whisker switch on a 3 point arm or wheel frame that changes angle as the implement is raised and lowered. When the whisker arm is bent up (against the tool bar), the switch is open placing the controller in HOLD, not applying fertilizer.

When the whisker arm is straight (not touching the toolbar), the switch will be closed. The controller will be in RUN, applying fertilizer.



when red lead is connected to pole 1 and black lead is connected to pole 3 pumps will run when whisker is bent

when red lead is connected to pole 1 and black lead is connected to pole 2 pumps will run when whisker is straight

	EXTENSIONS AVAILABLE			
3PIN	2PIN	DESCRIPTION		
17924	55917	GXH_EXT 15FT		
54073	55415	GXH_EXT 30FT		

\*Custom extension lengths can be special ordered - contact SALES for a price quote\*



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# FLOATING BALL MANIFOLDS

(Read Instructions Completely before Beginning Installation)

In order to assure proper and even distribution to each row, the product being applied must be metered to each individual row. This metering is done by using metering tubes which create back pressure so an equal amount of liquid is applied to each row.

Flow indicators give a clear visual signal that a fertilizer system is working. These indicators use an o-ring and wire clip connection to snap together in any configuration necessary.

The flow to each row will pass through a flow column that has one or two balls that will float to indicate flow to that row. This gives an immediate visual confirmation of flow to each row. While the floating balls are a good visual indication of flow they are **not always** an indicator of exact flow to each row. **Only a** *catch test will verify the evenness of the row-to-row distribution.* 



**Low Flow Column** (usually 1/4" QC) The low flow column has a smaller internal diameter. This means a heaver ball can be used to

monitor a smaller flow.

AgXcel uses the low flow columns with 1/4" push to connect outlet fittings. The flow capability of 1/4" tubing and the low flow column is a great pair for rates on 30" rows under 10 GPA. Externally, the low flow column can only be identified by "**LOW FLOW**" molded into one side of the column. All the same fittings work with low flow and full flow columns.





manifold examples

# **Floating Balls**

For most applications of Nutri-Sphere-N NH3 at 32 oz/acre, The Green plastic ball gives a good flow indication. If a heavier ball is needed, use the Red Plastic ball. See Fig.1

On the Gx40 Synergist low-volume system, the flow appears to be more stable if only one ball is used.

Fig. 1

NOTE: Manifold Configuration is situational Photos are for general reference.



Ball retainer - If top is removed, be sure that the ball retainer is in place when top is reinstalled.

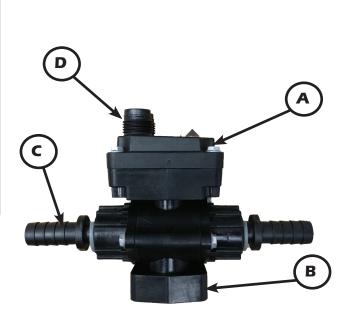


GX	40 SIG	HT	COLUMN BRACKETS			TO MOUNT SHUTOF
PN	ŧ		DESCRIPTION			ASSEMBLY
	406	UP	TO 6R WHT BACKDROP		PN#	DESCRIPTION
<b>A</b>	414	UP	TO 8R WHT BACKDROP	ACH DW DW	715	6-32 NYLON LOCK NUT
	20106	UP	TO 12R WHT BACKDROP	1 OF EACH REQUIRED PER ROW	714	6-32X1" PHIL RH MS
	18082	MOUNTING BRACKET FOR PN#40			18182	#6 SAE FLAT WASHER
в	18088	МО	UNTING BRACKET FOR PN#414			
	18083	MO	UNTING BRACKET FOR PN#20106		$\bigcirc$	
HARDV			ED FOR MOUNTING UP TO 12R	E		
С	257	' <b>0</b> 9	1/4 PTC TOPS		free free free de	
	377	21	DIVIDER W/MOUNT HOLE			
D	199	20	EVA14			
D	198	48	1/4" PTC SHUTOFF (QTY 2)	2)		
	559	18	**GX40 SHUTOFF ASSEMBLY (KIT)			•
Ε	180	39	COLUMN END CAP & CLIP			(F)
F	382	60	GX1 CHASSIS (TOMAHAWK ONLY)		Ĩ	
G	180	42	ISOLATED FEED			
н	322	.64	3/8 MNPT TO 3/8 HOSE BARB	**GX4	O SHUTOFF	0
	180	33	3/8" HOSE SHANK-90 DEG	COMPLETE ASSEMBLY PN #55918		
1	256	82	LOCK U-CLIP			
J	177	01	GX1SHUTOFFBRACKET			
_	177	'0 <b>3</b>	GXUBOLT 6 X 5 1/2" x 1/2"	tir		lements that are less than
	377	26	GXUBOLT 4 X 7 X 5/8"			t. wide need to be setup as section in order to preven
	552	22	GXUBOLT 6 X 8 1/2" x 5/8"		rang	e dropping below flow er capabilities at lower
				1	met	ci capabilities at lower



# GX40 PRO STOP HARNESSING

PN#	SIZE			
54406	3FT			
54408	6.5FT	PIN ORS		
55410	9.8FT	а с Ц		
54412	13FT	M12 TO 3 PIN CONNECTORS		
54414	19FT	M12 TO		
54416	29FT	20		
54418	<b>54418</b> 39FT			
**CUSTOM GX40 BOOM EXTENSIONS AVAILABLE AT EXTRA COST **				



		GX40 VALVE BODY ASSEMBLY		
	PN#	DESCRIPTION		
А	A 55716 GX30PROSTOP - E VALVE M12 (VALVE ONLY)		(40 BASE EMBLY 9	
В	17720	PRO STOP BODY BRACKET (NOT SHOWN)	0 SS 8	
C 20808 3/8 TUBE TO 3/8		3/8 TUBE TO 3/8 BARB (2 REQ'D)	COMPLETE VALVE A	
D 37665		GX40 M12CAP (NOT SHOWN)	8	

GX40 SIGHT COLUMNS			
PI	N#	DESCRIPTION	
2	25689	Wilger Low Flow Column Only	
/ FLOW	25687	Wilger Low Flow Column W/balls, clip, retainer (No Top)	
NOI	37617	Wilger Low Flow Complete Column(s) - 4 pack w/ End cap, clips & 1/4QC Tops	
	BALL	SELECTION FOR THE GX40	
1-3 GPA180772-4 GPA18078		Green Plastic* Ball	
		Red Plastic* Ball	
*For 32 oz/acre at 7mph or less the Green ball works the best. Higher speeds may work better with the Red ball **			



PN#	DESCRIPTION
55634	GX40 DUAL TUBING - 12 FT SKY/NAVY
55938	GX40 DUAL TUBING - 12 FT GREY/NAVY
38251	GXMT GREEN (SOLD BY THE FT) NOTE: GX40 USES 4FT OF GREEN MT PER ROW.
20121	1/4 PTC DIVIDER
55212	.3 LB X 1/4" QC CHECK VALVE

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# **MICRO TUBE PLUMBING KITS**

(Read Instructions Completely before Beginning Installation) The GX40 Synergist system comes with a Dual micro tube distribution system. These plumbing kits will contain everything you need to distribute product from the flowmeter outlet down to the ground application device.

For most applications of NutriSphere-N NH3 at 32 oz/acre on 30" rows, the Gray micro tube will be what is used. When appying in cold weather and/or at high speeds, it may be necessary to use the Navy Blue micro tube. The system will work at pressures up to 50 psi, but for prolonged use above 45 psi, consider switching to a larger tube.

# FIELD OPERATION OF DUAL MICRO TUBE

The best micro tube to use may change based upon temperature, application speed and product batch.

AgXcel recommends you start with the Gray tube (for typical 32 oz/acre and 30" row spacing). Conduct a test using calibration mode to determine your system pressure. Recommended pressure is between 10-40 psi.

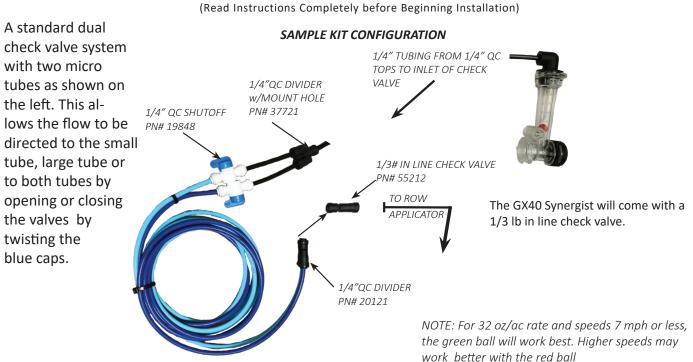
The system will operate up to 50 psi. However, if prolonged application with pressure above 45 is anticipated consider changing to the Navy Blue Metering tube.

NOTE: Flow Tests with water will have very different pressure readings than what the system will have with NutriSphere-N. The pressure will be much less with water for a given flow than with NutriSphere-N.

#### **ADVANTAGE OF DUAL MICRO TUBE**

Micro tubes provides a larger passage way diameter than a comparable orifice. Typical NutriSphere-N NH3 applications apply around 1 to 1.5 oz/min/row. An orifice of this rate would have a 0.015" diameter opening. The GX40 Synergist uses micro tubes Navy Blue and Gray. This 12' tube with more than 3 times the diameter creates a system excellent in providing low volume row to row distribution.

By using two micro tubes, the system can provide proper application as the product properties change due to temperature, mixtures and other factors.



**CHECK VALVES** 

Dual Navy Blue/Grey - PN# 55938 \* - Standard kit

Dual Navy/Sky - PN# 55634 - Situational and dependent on speed of implement

\*12' lengths per row are standard for the GX40Synergist and included in all kits.\*www.agxcel.com

Your shanks and plumbing setup may vary from those shown here.

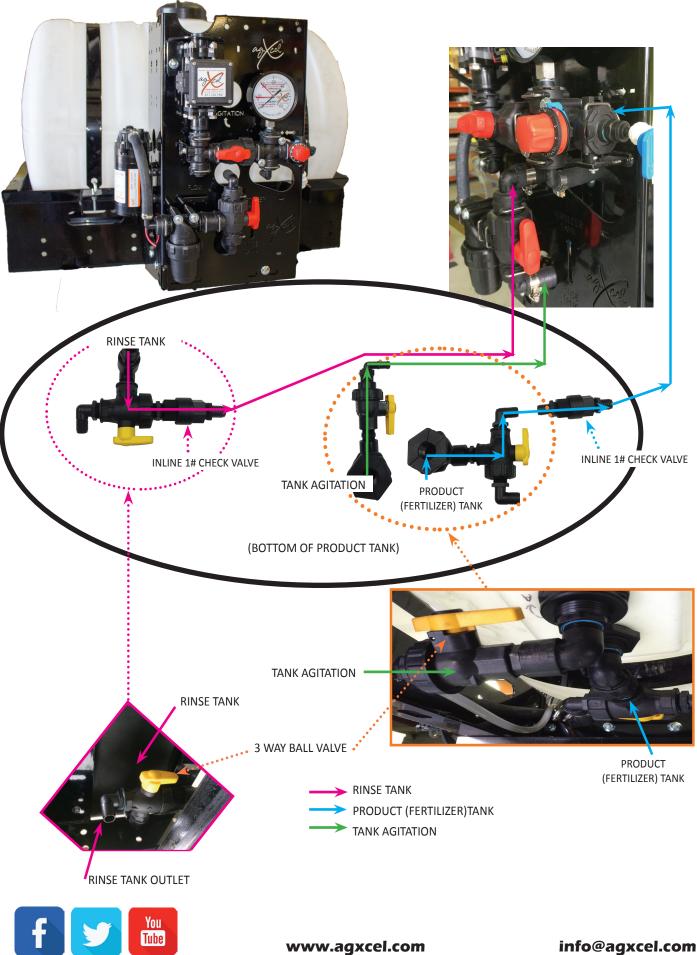
The 4' green tube delivers the product to the shank.

- 1. Slide a 2' piece of 3/8" hose over the green tube along with 2 clamps.
- 2. Slide the green hose in the tube on the shank as far as it will go.
- 3. Slide the 3/8" hose down over the tube. Clamp 3/8" hose at the top and at the bottom.
- 4. Connect Gray tube 1/4" QC x 1/4" QC. \*Navy Blue tube will be used when cold weather and/or high speeds create too high pressure in the Gray tube.
- 5. Connect Navy blue tube to outlet side check valve provided.
- 6. Connect the black 1/4" tubing from top of flow indicator to inlet of check valve.



# **GX40 TANK PLUMBING DETAIL**

(Read Instructions Completely before Beginning Installation)



	PRO	DUCT T	ANK PLUMBING	A & B are used with
	PN#	QTY#	ITEM	a 55 gal tank.
Α	32399	3	3/4 THREADED NIPPLE	For a 110 gal tank substitute A & B for
В	50577	1	3/4 PIPE ELBOW	PN# 52108 (shown)
С	37667	1	3-WAY BALL VALVE	1-1/4 X 3/4 REDUCER
D	32331	2	3EL34 POLY ELBOW	
E	54022	1	3/4" 1# INLINE CHECK VALVE	B Ka

A

С

G

D

Η

K

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I

TANK AGITATION PLUMBING			TION PLUMBING
	PN#	QTY#	ITEM
F	32324	1	1/4X3/8 ELBOW HOSE BARB
G	32433	1	3/4X1/4 REDUCER
н	52169	1	2-WAY BALL VALVE
I	32399	1	3/4 THREADED NIPPLE
J	52146	1	3/4 X 90D ELBOW

F

Ε

D

	RINSE TANK PLUMBING					
	PN#	QTY#	ITEM			
к	32399	1	3/4 THREADED NIPPLE			
L	18005	1	3/4x3/4 MPT X HOSE BARB			
М	37667	1	3-WAY BALL VALVE			
Ν	32331	1	3EL34 POLY ELBOW			

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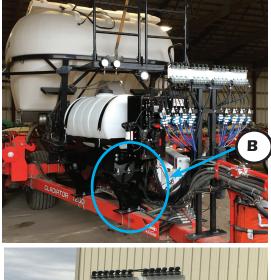
# **AGXCEL SYNERGIST MOUNTING OPTIONS**



Various brackets and u-bolts are available to provide a way to mount the GX40 Synergist to almost any implement. Your AgXcel configuration specialist will get your implement information at ordering time to make sure that all of the hardware needed for your system is included.

ITEM# PN# DESCRIPTION		DESCRIPTION
A 55598 GX40_UNIVERSALTANKMOUNT 6"		GX40_UNIVERSALTANKMOUNT 6"
В	55597	GX40_UNIVERSALTANKMOUNT 16"
55596 GX40_UNIVERSALTANKMOUNT 24"(NOT S		GX40_UNIVERSALTANKMOUNT 24"(NOT SHOWN)
	38327	GXUNIVERSALTANKMOUNTBOLT KIT

**PN#38327** = BRACKET HARDWARE PACKAGE (USED TO MOUNT GX40 SYNERGIST TANK CRADLE TO UNIVERSAL MOUNT BRACKET 6", 16", 24" OR LOW PROFILE BRACKET)





ITEM#	PN#	DESCRIPTION	
С	55625	GX40_LOWPROFILEBARMOUNT	
	53719	9" BOLTS 5/8"	
	38402	5/8" WASHER	
	37601	5/8" SPIN NUT	
	38327	GXUNIVERSALTANKMOUNTBOLT KIT	





The most common mounting options are shown here. Also GX40 systems can be mounted directly to the tool bar as shown above. Agxcel carries a variety of sizes to fit majority of tool bar sizes.

# **SYNERGIST FIELD KIT - PN#55558**

-

	COMPLETE AGXCEL GX40 SYNERGIST FIELD KIT CONTAINING CRITICAL COMPONENTS TO KEEP YOU RUNNING IN THE FIELD. KIT INCLUDES: <b>SYNERGIST FIELD KIT</b>			
and the second sec	PN#55558			
	PN#	ITEM	QTY	
	25709	WILGER 1/4" CAP QC	1	
	37614	WILGER LOW FLOW COLUMN	1	
	262	QC3 (1/4" TO 1/4" QC)	4	
	55212	1/3# IN LINE CHECK VALVE	2	
	38412	SST #6 CLAMPS	2	
	55938	GX6MT DUAL NAVY/GREY 12FT	2R	
	37721	1/4" DIVIDER WITH MOUNT HOLE	2	
	20121	1/4" DIVIDER	2	
	32324	QA PUMP FITTINGS 3/8" BARB	2	
	709	MICRO-VALVE W/BODY	1	
	20064	2.0 QA PUMP	1	

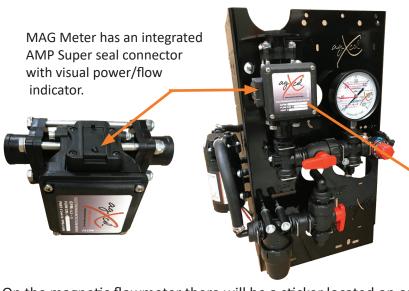
\*\*OPTIONAL FIELD KIT AVAILABLE BEYOND BASIC FIELD KIT PROVIDED WITH EVERY SYSTEM\*\*

# **FLOWMETER OVERVIEW**

(Read Instructions Completely before Beginning Installation)

# **AGXCEL MAG FLOWMETER**

The AgXcel Mag Flow meter is a magnetic flow meter, also technically known as an electromagnetic flow meter. A magnetic field is applied to the metering tube, which results in a potential difference proportional to the flow velocity perpendicular to the flux lines. The physical principle at work is electromagnetic induction. The Mag meter is superior to other flow meter since there are no moving parts to replace or maintain just as when dirt or fertilizer with particles is present. Also given that the Mag meter detects the flow of ions in the liquid, it can therefore accommodate for viscosity or liquid density changes. Given the superior features of the Mag flow meter, a quick catch test is always recommended to ensure precision application.



On the magnetic flowmeter there will be a sticker located on one of the sides. Find the pulses per gallon and use the chart in your OEM manual to determine your flowmeter calibration number.

FLOW RANGE (GPM)	PULSES PER GALLON
0.08 - 1.6*	22710
0.13 - 2.6	22710
0.3 - 5	11355
0.6 - 13	4542
1.3 - 26	2271
2.6 - 53	1135

When calling for tech support our technicians may ask if you have a "Divide by 8" cable connected to the flowmeter. The image to the right is what the cable looks like. This only applies to the magnetic flowmeter. This cable is easily identified by the small "pill box" in the middle of the harness.



The Synergist uses special quick attach fittings that lock n clip into place making easy part replacement.







\*GX40 Synergist exclusively uses the .08-1.6 flowmeter. Special settings to read in oz/acre. See OEM manual for details.

# **GX ACCESSORY - RECIRCULATION KIT**

(Read Instructions Completely before Beginning Installation)

# **APPLICATIONS**

- 1. Recirculation flow is required for product agitation.
- 2. IF a low flow rate is required, that would require pump to run less than 10-20% of maximum capacity. This kit will allow the pump to turn faster, while only applying a low rate of product. This makes the pump performance more stable under these circumstances. Make sure the flowmeter minimum flow is capable of metering the flow rate you wish to apply to the ground.

# HOW IT WORKS

The recirculation valve diverts some pump flow before the flowmeter. The application rate is still measured by the flowmeter and everything that passes through the flowmeter is applied to the ground. Adjust the regulation valve to set the required recirculation.

#### USE OF THIS KIT LOWERS THE MAXIMUM RATE THAT CAN BE APPLIED

#### Do I need recirculation flow?

Recirculation flow allows the pump to run faster than if the total pump flow was applied to the ground. This may be helpful when operating at very low rates. The Synergist will typically operate with the recirculation valve closed. The metering tube on the recirculation loop can be changed to allow for more or less recirculation. Too much recirculation can result in unstable flow reading on the display.

# **RECOMMENDED CARE AND MAINTENANCE**

(Read Instructions Completely before Beginning Installation)

#### WINTERIZATION

AgXcel recommends flushing your fertilizer pump and complete system with adequate amounts of water first. Next, use RV antifreeze to winterize your system by pumping an adequate amount through all components.

#### **RECOMMENDED PRESSURE (GX ELECTRIC SYSTEMS ONLY)**

Agxcel recommends to maintain a pressure between 10 and 20 psi. Doing so, and with proper winterization, will ensure the durability of the system, and reduce problems when preparing for the next season.

#### **TESTING THE SYSTEM**

Agxcel recommends testing your system with water first. Water testing will help determine if the plumbing and hardware is secure.

#### **CALLING FOR TECH SUPPORT**

Before calling for tech support, please check our troubleshooting section. If your problem cannot not be resolved please have your serial number handy so our technicians can easily look up your order. Serial numbers can be located on the chassis of the pump systems, or on the front page on the installation guide.



**Recirculation Regulation Valve** 

# **3300 Industrial Series Pumps**

# Installation, Operation, Repair and Parts Manual

# Description

AgXcel offers various pump models for different applications. The information outlined in this manual is general and not specific to all 3300 series pumps. Be certain the pump materials are compatible with the fluid being pumped. Product data sheets, outlining detailed specifications such as thermal limits, load capacities, and performance curves are available for individual models, along with further technical data. If unsure about chemical compatibility or intended applications of a motor, please call AgXcel for assistance.

# General Safety Information

**California Proposition 65 Warning** -- This product and related accessories contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

# NOTE

Notes are used to notify of installation, operation, or maintenance information that is important but not safety related.

# **A**CAUTION

Caution is used to indicate the presence of a hazard, which will or may cause minor injury or property damage if the notice is ignored.

# **A**WARNING

Warning denotes that a potential hazard exists and indicates procedures that must be followed exactly to either eliminate or reduce the hazard, and to avoid serious personal injury, or prevent future safety problems with the product.

# **A**DANGER

Danger is used to indicate the presence of a hazard that will result in severe personal injury, death, or property damage if the notice is ignored.

# **A**CAUTION

"Intermittent Duty" is defined as: operated and/or frequently started within a period of time that would cause the motor to reach its maximum thermal limits. Once the maximum thermal limit is obtained, the motor must be allowed to return to ambient temperature before resuming operation.

#### **A**CAUTION

DO NOT use to pump flammable liquids. Never operate the pump in an explosive environment. Arcing from the motor brushes, switch or excessive heat from an improperly cycled motor may cause an explosion.

# **A**CAUTION

DO NOT assume fluid compatibility. If the fluid is improperly matched to the pump's elastomers, a leak may occur. Pumps used to transfer hazardous or hot (max. temperature 120°F [49°C] viton only) chemicals must be in a vented area to guard against the possibility of injury due to harmful or explosive liquid/vapors.

# **A**CAUTION

DO NOT operate the pump at pressures which cause the motor to exceed the amperes rating indicated on the name plate. Various pump models are equipped with thermal breakers to interrupt operation due to excessive heat. Once the temperature of the motor is within proper limits, it will automatically reset, and the pump will start operation without warning.

# **A**CAUTION

To prevent electrical shock, disconnect power before initiating any work. In the case of pump failure, the motor housing and/or the pumped fluid may carry high voltage to components normally considered safe.

# Hazardous Substance Alert

- Always drain and flush pump before servicing or disassembling for any reason (see instructions).
- Never store pumps containing hazardous chemicals.
   Before returning pump for service/repair, drain out all liquids and flush unit with neutralizing liquid. Then, drain the pump. Attach tag or include written notice certifying that this has

# NOTE

It is illegal to ship or transport any hazardous chemicals without United States Environmental Protection Agency Licensing.



been done.

#### **Pressure Switch Operation**

The pressure switch reacts to outlet pressure and interrupts power at the preset shut-off pressure indicated on the pump label. When outlet pressure drops below a predetermined limit (typically 15-20 psi [1-1.4 bar] less than the shut-off pressure), the switch will close and the pump will operate until the shut-off (high) pressure is achieved. The shut-off pressure is set to factory calibrated standards. See the motor label for specific pump specifications.

# **A**CAUTION

Improper adjustment of the pressure switch may cause severe overload or premature failure. Failures due to improper adjustment of the pressure switch will not be covered under the limited warranty.

If the plumbing is restrictive or the flow rate is very low, the pump may re-pressurize the outlet faster than the fluid is being released, causing rapid cycling (ON/OFF within 2 seconds). If the pump is subjected to rapid cycling during normal operation, damage may occur. Applications which exhibit rapid cycling should have restrictions in the outlet minimized.

# **Bypass Operation**

A bypass pump may be used for applications that normally induce frequent start/stop of the motor, and thereby create a potential for overheating. Models equipped with an internal bypass are designed to pump at high pressure while at low flow rates. Bypass models equipped with a switch may operate for several seconds even though the outlet side has been closed off. Contact AgXcel for information regarding bypass pumps.

# Mounting

#### **A**CAUTION

The 3300 series pumps are self priming. Horizontal and vertical prime vary depending on the fluid viscosity and pump configuration.

The pump should be located in an area that is dry and provides adequate ventilation. If mounted within an enclosure, provisions to cool the motor may be necessary. If increased heat dissipation is necessary, motor mountable heat sinks are available from AgXcel. DO NOT locate the motor near low temperature plastics or combustible materials. The surface temperature of the motor may exceed 250°F [120°C].

The pump may be mounted in any position. However, if mounting the pump vertically, the pump head should be in the down position so that in the event of a leak, fluid will not enter the motor.

Secure the rubber feet with #8 hardware. DO NOT compress the feet: doing so will reduce their ability to isolate vibration/noise.

#### Plumbing

Flexible high pressure tubing compatible with the fluid should be used to connect the inlet/outlet ports. Tubing should be 1/2" [13 mm] I.D. and at least an 18 in. [46 cm] length is suggested to minimize stress on the fitting/ports and reduce noise. Allow for the shortest possible tubing route and avoid sharp bends that may kink over time.

#### NOTE

Restrictions on the inlet may cause vacuum levels to reach the fluid vapor pressure, causing cavitation, degassing, vapor lock, noise, and a loss in performance. Inlet pressure must not exceed 30 psi [2.1 bar] maximum.

#### NOTE

AgXcel does not recommend the use of metal fittings or rigid pipe to plumb the inlet/outlet ports. Standard plastic male and female-threaded fittings can be acquired at commercial plumbing supply stores. AgXcel also distributes swivel barb fittings and special fittings through its dealers. **1/2" Female NPT models**: In some cases, the ports may require a suitable thread sealer applied sparingly. DO NOT over-tighten, max. torque 3.7 ft. lbs. [45 in. lbs. (5 Nm)].

**1/2" Male-threaded models** are intended to be used with SHURflo swivel barb fittings which seal with an internal taper when hand-tightened. Standard 1/2" NPT fittings may be used when tightened to a maximum torque of 3.7 ft.lbs [45 in.lbs (5 Nm)].

#### **A**CAUTION

Sealers and Teflon tape may act as a lubricant, causing cracked housings or stripped threads due to over-tightening. Care should be used when applying sealers. Sealers may enter the pump, inhibiting valve action, causing no prime or no shut-off. Failures due to foreign debris are not covered under warranty.

Installation of a 50-mesh strainer is recommended to prevent foreign debris from entering the pump.

If a check valve is installed in the plumbing, it must have a cracking pressure of no more than 2 psi (.14 bar).

# Electrical

#### **A**CAUTION

Electrical wiring should be performed by a qualified electrician, in accordance with all local electrical codes.

The pump should be on a dedicated (individual) circuit, controlled with a double pole switch (VAC U.L./C-UL certified) rated at or above the fuse ampere indicated by the pump motor label. Depending on distance of the power source from the pump and ampere load on the circuit, wire may need to be heavier than indicated by the chart.

#### **A**CAUTION

All 115 VAC and 230 VAC pump motors and systems MUST be grounded per local and state electrical codes.

Improper duty cycle and/or rapid start & stop conditions may cause the internal thermal breaker (if equipped) to

trip, or can result in premature motor or switch failure due to excessive heat.

For the pump to meet U.L./C-UL requirements, the circuit MUST be protected with a slow-blow fuse (U.L./C-UL certified) or equivalent circuit breaker as indicated on the motor label. Use an approved wire of the size specified or heavier.

#### **A**CAUTION

Circuit protection is dependent on the individual application requirements. Failure to provide proper overload/ thermal devices may result in a motor failure, which will not be covered under warranty.

Voltage	Wire Leads	Wire Size	Fuse Rating
12 DC			
24 DC	Red (positive +)	#14 AWG [2.5 Mm <sup>2</sup> ]	
36 DC	Black (negative -)	(or heavier)	
115 AC	Black (common)		SEE PUMP MOTOR LABEL
	White (neutral)		
	Green (ground)	#16 AWG [1 Mm <sup>2</sup> ] — C-UL - TEW / UL 1015	
230 AC	Brown (common)	(or heavier depending on distance)	
	Blue (neutral)		
	Green/Yellow (ground)		

Troubleshooting				
Symptom	Corrective Action(s)			
Pump will not start:	Check fuse or breaker. Check for correct voltage (±10%) and electrical connections. Check pressure switch operation and correct voltage at switch or motor wires (as equipped). Check rectifier or motor for open or grounded circuit. Check for locked drive assembly.			
Pump will not prime: (no discharge/motor runs)	Check to see if out of product. Check strainer for debris. Check inlet tubing/plumbing for severe vacuum leak. Check to see if inlet/outlet tubing is severely restricted (kinked). Check for debris in pump inlet/outlet valves. Check for proper voltage with the pump operating (±10%). Inspect pump housing for cracks.			
Leaks from pump head or switch:	Check for loose screws at switch or pump head. Check to see if switch diaphragm is ruptured or pinched. Check for punctured diaphragm if fluid is present at bottom drain.			
Pump will not shut off: (pressure switch equipped)	Check to see if output line is closed and not leaking. Check for air trapped in outlet line or pump head. Check for correct voltage to pump (±10%) Check inlet/outlet valves for debris or swelling. Check for loose drive assembly or pump head screws. Check pressure switch operation and/or if adjustment incorrect.			
Noisy / rough operation:	Check mounting feet to see if they are compressed too tight. Does the mounting surface multiply noise (flexible)? Check for loose pump head or drive screws. Is the pump plumbed with rigid pipe, causing noise to transmit?			



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# WARRANTY:

AgXcel manufactured systems come with a 1 year limited warranty. Electronic components from our OEM vendors come with a 1 year limited warranty and some components only have a 90 day warranty. (e.g. the Garmin GPS devices)

AgXcel warrants that the products or services sold here shall be free from defects in material and workmanship under normal use and services when correctly installed, used, and maintained. This warranty of quality shall terminate 1 year after delivery of the product, and shall not apply to products which have been subject to misuse, abuse, neglect, improper storage, handling, or maintenance. If the product proves to be defective within the warranty period the purchaser must contact AgXcel technical support team to troubleshoot the product to verify the defect. If technical support feels there is an issue, at AgXcels' discretion a new or factory refurbished part will be shipped to replace the part in question. All product(s) replaced or repaired under warranty shall carry the remainder of the warranty left on the original purchase. Under no circumstances shall AgXcel be liable for special, indirect, or consequential damages. In particular AgXcel shall not be liable for damage to crops as the result of misuse or negligence in the application of chemicals or operation of AgXcel products.

Our warranty process is as follows:

• When a warranty claim is made; at AgXcels discretion a new or factory refurbished part will be shipped and invoiced. It is very important to note that the invoice is due in full within 30 days from the invoice date. Finance charges will be applied if not paid in full. Credit to your account will be processed when OEM validates and approves your warranty claim.

• It is the Authorized Dealers'/Customers' responsibility to return the warranty part to AgXcel for review within 15 days. (Note return procedure below)

• Once the part is received AgXcel will test the part to justify the claim.

• Part is then shipped to the original manufacturer to validate for warranty.

• If the original manufacturer determines that the part qualifies; your account will be credited for the new part sent.

• If the manufacture denies warranty and the part is in working order it will be returned to the authorized dealer.

• If the part is not in working order it will be discarded unless you request that it be returned to you.

# **RETURNS:**

AgXcel will gladly accept returns for new items purchased directly from us if returned within 30 days of receipt. However returned items must be accompanied by the original product packaging, any associated components and informational tags (such as flow meter calibration tag). Metal brackets are not returnable unless they are in new condition and are not scratched. Authorized Dealers/Customers wishing to return items must contact AgXcel at 877-218-1981 or info@agxcel.com prior to returning any items to request a RMA number. **Packages sent with no RMA number are UNAUTHORIZED and will be refused byour receiving department and returned to sender at sender's expense.** 

Once the return has been approved and a RMA number is obtained, AgXcel will contact the Authorized Dealer/Customer with RMA number and instructions on how to return the items.

Ensure that items are properly packaged; taking special care with items that can be scratched, damaged or broken during

shipping. Clearly write the RMA number on the outside of the package and return to AgXcel. {Return shipping and handling fees are the customer's responsibility and will not be reimbursed by AgXcel.} AgXcel highly recommends that a traceable method of shipping is used for your protection. AgXcel is not responsible for damaged or lost items due to shipping. Upon receipt of returned items AgXcel will inspect all the items and give the Authorized Dealer/Customer credit for the approved return within 30 days. Credit will not be given on items that are damaged, broken or used. This does not apply to warranty returns.

Credit for the RMA will be placed on the Authorized Dealers' account. To receive credit in the form of a check the Authorized Dealer must request this through AgXcel accounting. Customers' credit for the RMA will be issued when approved.

# Returns will not be accepted for credit on items that are:

- Opened or used
- Special orders Items that are specially ordered from an outside vendor not normally held in AgXcel stock
- Returned more than 30 days after delivery
- Returned without an RMA
- Returned in a package not well suited for the item
- Partial return of items sold as a kit

Products returned to AgXcel must be thoroughly cleaned and free of all chemical contamination. Items not properly cleaned will be returned to the owner at their expense.

877.218.1981

A 20% re-stocking fee will be applied on all returned parts.

#### Revised09.2018R1

